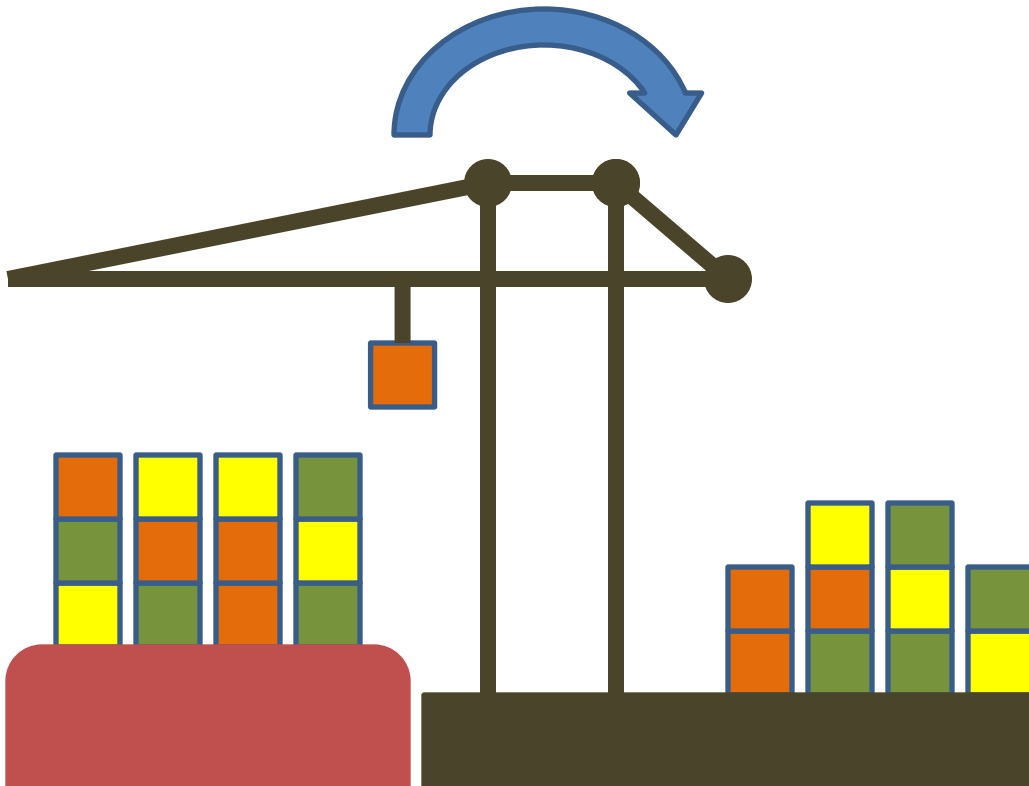


# Normal Port “Discharge” Operations

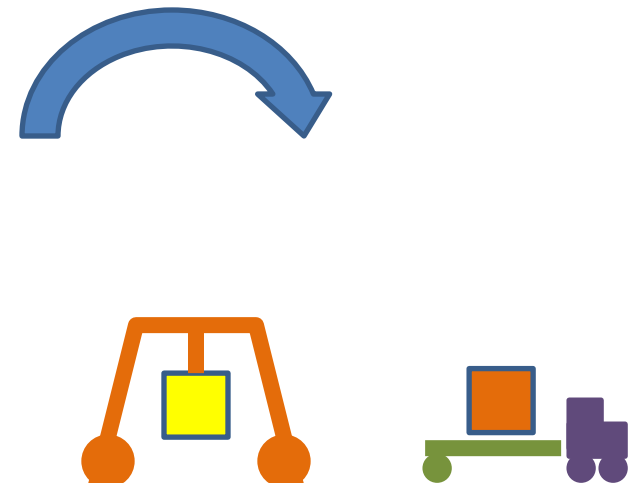
## Vessel Cranes

Off-load containers from ships into the yard for further processing



## Yard Cranes

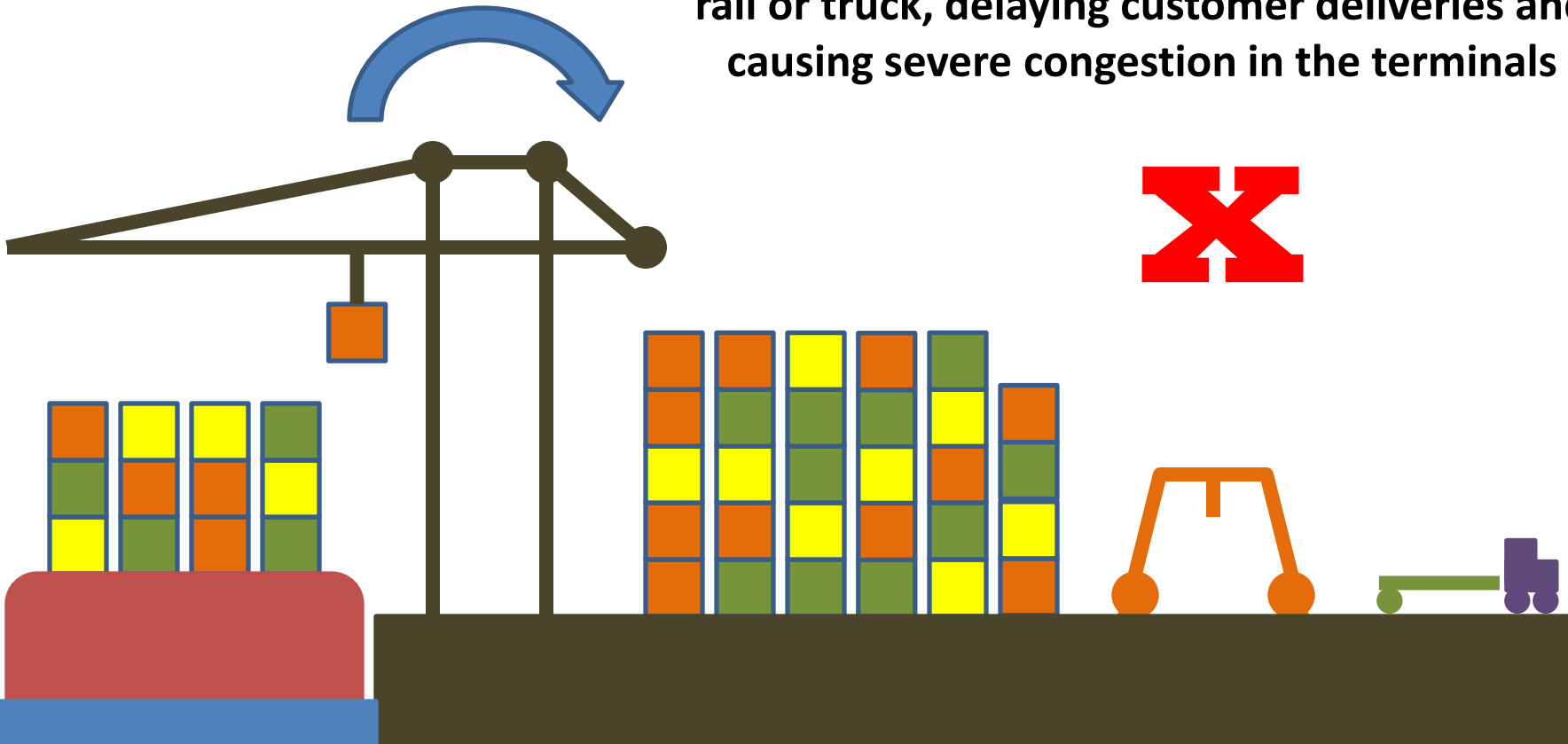
Or “transtainers,” transport processed containers to awaiting trucks or rail cars for customer delivery



# ILWU Work Actions

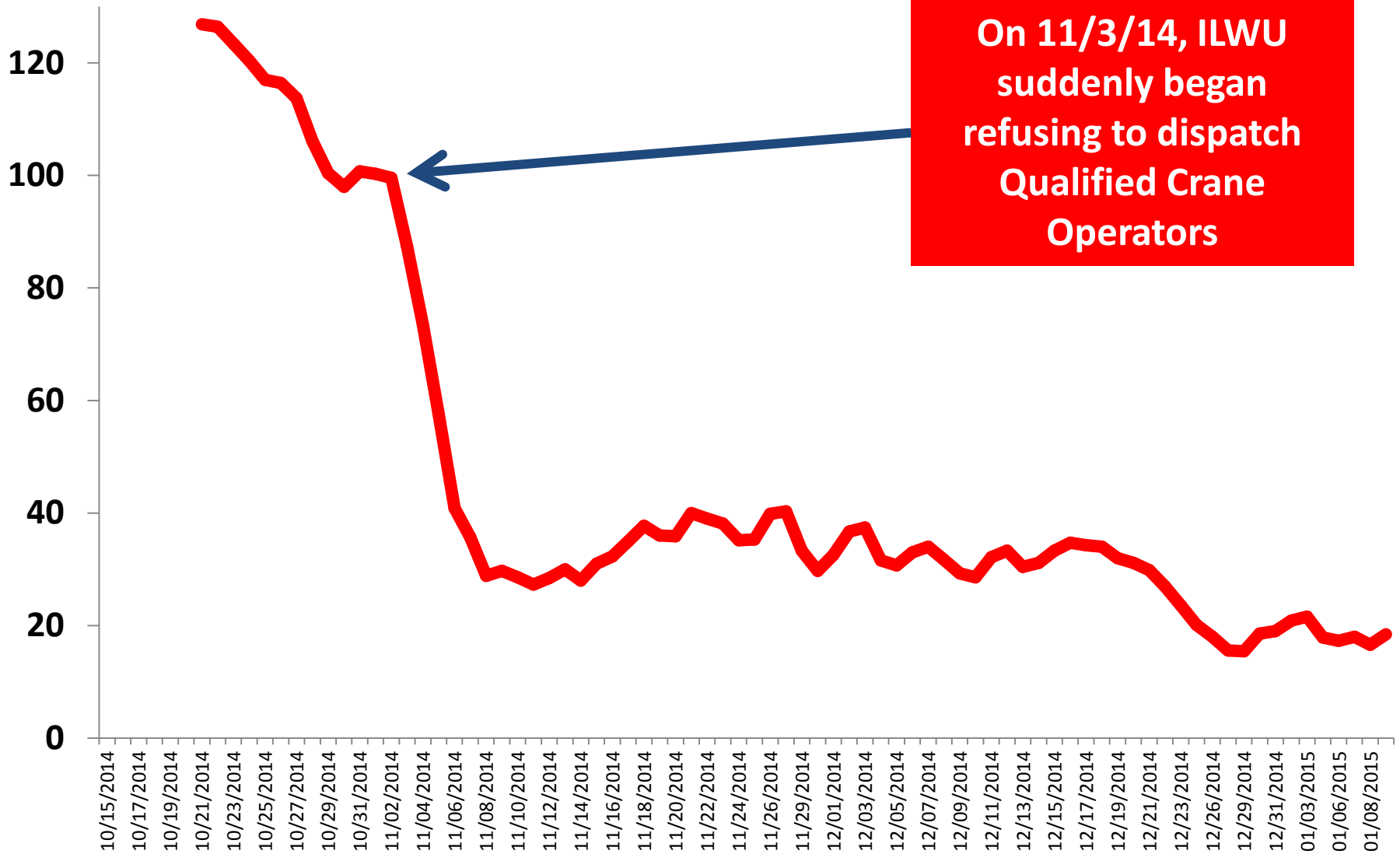
## Yard Cranes

On 11/3/14, the ILWU suddenly reduced the availability of qualified yard-crane operators to move processed containers out of the yard by rail or truck, delaying customer deliveries and causing severe congestion in the terminals



# LA/Long Beach – Absent Crane Operators

Total Shifts for Qualified Crane Operators – 7-day Moving Average



On 11/3/14, ILWU suddenly began refusing to dispatch Qualified Crane Operators

# PMA Temporary Remedy

## Shifting Resources

Rather than adding to the yard congestion by unloading more ships, terminals are temporarily reducing nighttime vessel crane operations to focus available manpower on clearing existing containers for customer delivery

